

RULES FOR WHEN IT RAIN MUSICAL EVENINGS AT THE ZOO 2019

The audiences for the Musical Evenings at the Zoo concert series come to the zoo concert venue year after year, prepared for the risk of unfavourable weather. The aim of the Budapest Zoo is to start and continue the outdoor event, even under doubtful weather conditions. Considering that the Zoo's concert hall is open-air, we recommend that our guests take warm and waterproof clothing to prepare for the expected unfavourable weather. Umbrellas are not permitted during the concerts, as they hinder the spectators' unobstructed view of the stage.

All concerts in the 2019 Concert Series of Musical Evenings at the Zoo have dedicated rain days. Purchased tickets may only be redeemed if the event cannot be held on the designated rain day due to unfavourable weather.

In the event of unfavourable weather, the Zoo will issue a notice of the cancellation of the event by no later than 3 p.m. on the day of the event at the www.zoobudapest.com/concerts site. If no notice is published, the Zoo will be preparing to hold the event. However, the Zoo reserves the right to cancel the event even on the spot, depending on the weather.

All concerts of the Musical Evenings at the Zoo 2019 series start at 9.30 p.m. and have no interval (and last 90 minutes). The concert is considered to be held if half of the total duration of the event (i.e. 45 minutes) has been played. If the weather is unfavourable at the starting time of the concert, then the event will start at 9 p.m.

Please keep your ticket until the end of the event, as this will allow you to come back to the auditorium on the designated rain day in the event of an interrupted event.

It is not possible to redeem the tickets on the spot on the day of the cancelled event.

Tickets for the event may be redeemed within 10 working days following the date of the cancelled event at the point of purchase.

Thank you for your understanding.