

In the event of severe weather conditions - Halloween at the Zoo 2023

The "[Halloween at the Zoo 2023](#)" event will take place on the 27th of October 2023, Friday, from 18:00 to 23:00 in the Budapest Zoo and Botanical Garden. The Zoo's aim is to commence and continue the event, including most of the programmes, even in case of passing showers, rain, or uncertain weather conditions, taking into account the safety of visitors.

Some events of the 'Halloween at the Zoo 2023' event include outdoor activities, so we recommend that our visitors check the weather forecast. If necessary, bring warm and waterproof clothing.

In the event of severe weather conditions (e.g. emergency alerts being issued by the Hungarian Meteorological Service), the Budapest Zoo will announce the cancellation of the event on its official website (<http://www.zoobudapest.com>) and on the Zoo's official Facebook page (<https://www.facebook.com/allatkert>) by 16:00 on the day of the event. If no announcement is made by this time, the Zoo will move forward with the event as planned.

However, the Budapest Zoo reserves the right to cancel the event, or interrupt the ongoing festivities if unexpectedly severe weather conditions arise after 16:00 on the day, that could endanger visitors.

In case of unforeseen adverse weather conditions occurring, leading up to, or at the beginning of the festivities, that pose a risk to life or property and cannot allow the event to proceed, the Budapest Zoo considers it a force majeure event and will not refund the admission ticket price.

In this case, the Budapest Zoo offers, out of goodwill, an opportunity to apply the purchase value of tickets for the event towards a regular zoo visit or an annual pass purchase. This redemption must be made from the 1st of November 2023, and no later than the 31st of December 31 2023, using your original ticket.

Only unused tickets due to weather conditions classified as force majeure can be redeemed following the procedure described above. Tickets are otherwise non-refundable and cannot be used for other events.

Please purchase your tickets with the above terms in mind and don't hesitate to reach out to us, should you have any questions.

We wish you a great time at the Budapest Zoo and Botanical Garden!